PONTEFRACT RACECOURSE

EQUALITY ACT

ACCESSIBILITY

<u>GUIDE</u>

FOR

PERSONS WITH PHYSICAL, SENSORY, MENTAL OR ANY INVISIBLE IMPAIRMENT

January 2020

CONTENTS

- 1. Our Aim
- 2. Horseracing as a spectator sport
- 3. Location
- 4. Access By Road
- 5. Access By Rail
- 6. Access By Public Transport or on Foot
- 7. Access for Wheelchairs users
- 8. Access for Owners, Trainers, Jockeys & Press
- 9. Parking
- 10. Entrances
- 11. Internal Movement
- 12. Toilets
- 13. Viewing
- 14. Catering & Bars
- 15. Pool Betting & Bookmakers
- 16. Public Address, Commentary and Announcements
- 17. Emergency Procedures and Evacuation
- 18. Assistance Dogs
- 19. Personal Assistants & Helpers
- 20. Sign Language Interpreters
- 21. Signage & Site Information
- 22. Facilities for Owners & Trainers with reduced mobility

ANNEXES

- 1. Summary of Facilities by Enclosure
- 2. Stewarding
- 3. Remedial Measures undertaken in 2005
- 4. Reviews
- 5. Record of Audits
- 6. Plan

7. Attachments

- 7.1 Clarke Nicholls Marcell Audit 7th May 2003.
- 7.2 Notes of Audit Inspection carried out by Richard Hammill and

Mr L Sisman on 28th April 2005.

- 7.3 Tote Audit May 2010.
- 7.4 Catering Facilities September 2010.

We are committed to ensuring that the Racecourse and all areas within each part of it are accessible to as many people as possible and that everyone can have an enjoyable experience even if they have an accessibility need. We make every effort to ensure we meet the requirements of the Equality Act which was introduced in 2010. However, the Act recognises that this is not always achievable where older buildings exist and a number of entrances, the major portion of the Main Stand, and the whole of the Second Stand were constructed in the 1920's.

We have carried out substantial improvements over the past 25 years, and, in doing so, have made improvements whenever we were able to do so. We will continue to do this.

If you have any queries please contact us on 01977 781307 before you set out. We would also be pleased to receive any suggestions about where we can make improvements.

2. HORSERACING AS A SPECTATOR SPORT:

Horseracing is a unique sport. Whilst members of the public attend the Racecourse for several hours, the races which they watch last only a few minutes. The "action" moves from Parade Ring, to race track, to Winner's Enclosure. In between races, race-goers may visit a Bar or Restaurant, place a bet etc. In general people who attend race meetings are good natured, courteous and helpful (see The Racing Tribe by Kate Fox, published by The Social Issues Research Centre, Oxford in 1997).

A view of the whole race track is not necessary, nor is it possible at most racecourses, even for spectators without accessibility needs because the track is often hidden by topography for part of its length. To compensate for the lack of a full view, there is extensive coverage by audio commentary,

CCTV screens throughout the Stands, and at least one "Big Screen" in front of the Stands on the far side of the race track.

Viewing areas are divided into three separate enclosures called "Premier", "Paddock" and "Picnic". The price of admission to each varies with the higher priced enclosures being located closest to the finishing post. The area opposite the Finishing Post is the **PREMIER ENCLOSURE**. Admission to this area includes access to all other areas. The next enclosure is the **PADDOCK ENCLOSURE**, which includes the Parade Ring and Winner's Enclosure. The **PICNIC ENCLOSURE** is about 150 yards from the Winning Post. People in the Paddock or Picnic Enclosures can upgrade to include access to the enclosures nearer the Winning Post by paying the difference in price. There is no restriction on who can pay for admission to any enclosure (subject to overall capacity numbers) although there is a dress code in the Premier Enclosure.

By its very nature the racecourse covers a large area. Level access around Enclosures on racecourses is virtually unknown due to undulations in ground level. As at most racecourses, viewing areas include grassed slopes (lawns), as well as steppings. Wherever possible, physical adjustments have been made to facilitate spectators with a physical accessibility need, although it would be prejudicial to the majority of those attending to carry an extensive re-organisation of the layout of Stands and Enclosures. However step free access between all the Enclosures means that the Racecourse is wheelchair friendly throughout most areas and viewing platforms for spectators with a physical accessed by everyone.

3. LOCATION:

The Racecourse is located in Pontefract Park which is situated to the north of Pontefract Town and just South of J32 on the M62. The Main Entrance to the Park is off a roundabout on the A639 Park Road (also known as Leeds Road) which is on the east side of the Park and leads from Pontefract Town to

J32. The entrance is about ³/₄ mile south of J32 and 1 mile north of the Town Centre. The Enclosures are about ¹/₂ mile from the entrance off the A639. There is a reasonably level tarmac road from the A639 roundabout to the Enclosures.

There is a "secondary" entrance off the B6134 Park Lane on the south side of the Park which leads to the "Picnic" enclosure. This is not tarmaced.

4. ACCESS BY ROAD:

4.1 Getting to the Racecourse

We recommend that (except for local traffic) racegoers coming by car or coach use the A1-M62 or M1-M62 and leave the M62 at J32 from where the Racecourse is signed. This avoids going through Pontefract Town Centre.

4.2 Entrance off A639

The main entrance for Cars, Taxis, Coaches, Mini Buses and other vehicles is from the roundabout on the A639.

There are extensive supervised free parking areas in reasonably close proximity to the Stands. These are almost entirely on grass and are on both sides of the main entrance road leading from the roundabout on the A639 to the Enclosures. There is also a tarmac road leading off the main entrance road around the rear of the Paddock Enclosure to the Picnic Enclosure.

Raceday signage directs Racegoers to the relevant car park.

4.3 Entrance Off the B6134 Park Lane

There is a hard surface track (not tarmaced) off the B6134 Park Lane which gives access primarily to the Picnic Enclosure. There is extensive car parking (on grass) but this is generally unsupervised.

4.4 Picnic Enclosure

Cars are admitted to this Enclosure. There is a charge (see website for details). This charge includes a maximum of 4 adult occupants in each vehicle. If there are more than 4 adult occupants in the car the "excess" over 4 must get out and pay at the Turnstile.

There is a restriction on the total number of cars allowed access to the Enclosure and entry of cars can be stopped (particularly at Sunday Meetings). Although there is also a maximum capacity for people, this is unlikely to be exceeded and if cars are no longer admitted occupants can enter through the Turnstiles.

- 4.5 Parking for Racegoers with a specific accessibility needs:-
 - 4.5.1 There is a designated parking area for vehicles displaying a "BLUE BADGE" in the turning circle which is approximately 50 metres from the Entrances to the Premier and Paddock Enclosures. This is on tarmac and is supervised. Access to the parking area is via the main Entrance Road from the roundabout on the A639.
 - 4.5.2 Cars are also admitted to the Picnic Enclosure (see 4.4 above).

4.6 Taxi Drop Off

Taxis are permitted to drive up to the "turning circle" which is in close proximity to the Premier and Paddock Enclosure entrances to drop off passengers. There is a designated exit route for use if both lanes of the Main Entrance are being used for incoming traffic.

5. ACCESS BY RAIL:

There are four railway stations in the area.

Baghill, Monkhill and Tanshelf are in Pontefract. Baghill is on the Sheffield to York line. Monkhill and Tanshelf are on the Wakefield to Goole and Leeds to Goole lines respectively.

The fourth station is on the Leeds to Goole line in J32 Retail and Leisure Complex at Glasshoughton to the north of the racecourse.

Only Tanshelf is within walking distance of the racecourse but even that is half a mile from the Stands. We recommend that anyone with an accessibility need who comes by rail proceeds to the racecourse by taxi.

6. ACCESS BY PUBLIC TRANSPORT OR ON FOOT:

- 6.1 There is a Public Transport Bus stop for Bus No's 135, 136, 138 and 410 adjacent to the roundabout on the A639.
- 6.2 There is a tarmac road from the A639 through the Park to the Premier and Paddock Enclosures which is virtually level however this is also the vehicular access.
- 6.3 There is a tarmac road off 6.2 above round the rear of the Paddock Enclosure to the Picnic Enclosure. This road slopes up from 6.2 to the rear of the Enclosures.

7. ACCESS FOR WHEELCHAIR USERS:

Drivers who have passengers with a wheelchair should make themselves known to Car Park Staff who will direct them to the relevant Entrance so that their passengers can be dropped off before the driver parks in a designated area.

See below for Points of Access for racegoers with other specific accessibility need requirements.

8. ACCESS FOR OWNERS, TRAINERS, JOCKEYS AND PRESS

The entrance for Owners, Trainers, Jockeys and Press is adjacent to the Winning Post on the farside of the racetrack from the Stand. A new Entrance was built prior to the start of the 2014 Season which has a step free access BUT this still entails crossing the race track. Anyone to whom this poses a problem should contact the Racecourse on 01977 781307 and make arrangements to enter through the Premier Entrance.

9. <u>PARKING</u>

- 9.1 All vehicle parking is free except for a special reserved park adjacent to the Paddock Entrance.
- 9.2 The majority of parking is on grass.
- 9.3 Car parking off the Main Entrance Road is supervised but parking off the entrance from the B6134 Park Lane is not.
- 9.4 There is a designated car park, identified by a sign on race days, for vehicles displaying a "BLUE BADGE" adjacent to the Premier and Paddock Entrances.

10. ENTRANCES

10.1 Premier Enclosure:

The entrance to the Premier Enclosure is on the Ground Floor of the Dalby Stand. There is a step free access into the Entrance and out of the building into the Enclosure and over the "Horsewalk".

10.2 Paddock Enclosure

10.2.1 Main Entrance

Although there is a step up into the Paddock Turnstile Entrance, this adjoins the Main Entrance Gate which is manned throughout the day and can be used by wheelchair users.

10.2.2 Entrance behind the Second Stand (emergency use only)

Since the reorganisation of the enclosures prior to the start of the 2019 Season, the Turnstiles at the rear of the Second Stand are only used in any emergency.

Although the Turnstile Entrance is step free, the Turnstile doors are only 700mm wide and there is a shallow sloping ramp 30 metres long with 7 steps approximately 150mm deep down to the back of the Stands.

Although it would be possible to enlarge the doors and create a step free path to the back of the Stands, it is just as convenient to use the Picnic Enclosure Entrance. Wheelchair users and other racegoers with an accessibility need would therefore be directed to use this Entrance.

10.3 Picnic Enclosure:

Although the Turnstile Entrance is step free the doors are only 700mm wide and there are two 150mm steps down into the Enclosures. However the Turnstiles are adjacent to the Main Picnic Enclosure Gates which are manned throughout the day and used for access by cars. Wheelchair users and other racegoers with an accessibility need are therefore directed to use this Entrance.

Cars with a "BLUE BADGE", motorised wheelchairs etc. can all be admitted to this Enclosure. Anyone wanting to enter a "higher enclosure" can do so simply by paying the difference at the Transfer Gate.

11. INTERNAL MOVEMENT

11.1 Premier Enclosure:

There is step free access into the ground floor of the Main Stand via the Entrance signed "Park Suite" which faces the Horsewalk.

There is a Lift to the upper floor of the Main Stand.

There are Lifts to all floors in the Dalby Stand.

There is step free access to the front of the Main Stand and to the Paddock Enclosure at the front, rear, and both ends of the Main Stand.

11.2 Paddock Enclosure

11.2.1 Main Stand

There is a step free access to the ground floor of the Main Stand, and Betting Hall.

There is no Lift to the upper floor but access is available via the Premier Stand Lift. In order to use this facility, racegoers should contact the Race Day Office adjacent to the Winners Enclosure.

There is step free access up to and into the Betting Hall.

There are steps up to the Marquee Site. It is possible to reach the Marquee Site via a step free route but this is circuitous and involves passing through the Parade or Pre Parade Ring and in front of the Saddling Boxes. It is also possible that this route could be blocked by a Marquee. Any person requiring step free access to the Marquee Site should contact the Administration Office on 01977 781307 before committing themselves to come to the Racecourse to see if step free access can be arranged.

11.2.2 Second Stand

There is a step free access to the ground floor of the Second Stand. There is no Lift to the upper floor.

11.2.3 External Access

There is a step free access to the front of both Stands and to the Premier and Picnic Enclosures.

11.3 Picnic Enclosure:

Cars, motorised wheelchairs etc. can all be admitted to this Enclosure. Persons wanting to enter a "higher enclosure" can do so simply by paying the difference at the Transfer Gate. There is no Lift to the Bar on the Top floor of the Second Stand which is only accessible by the viewing steppings which are part of this Enclosure.

There is a café-bar (converted out of an old Tote building) in this enclosure which has a step free access and integral toilets.

There is a step free access all the way through all Enclosures up to the Premier Stand.

12. TOILETS & BABY CHANGING FACILITIES

- 12.1 There are Male and Female Toilets in ALL Enclosures.
- 12.2 There is a Unisex Toilet for people with an accessibility need which also has Baby Changing

Facilities in each of:-

- 12.2.1 Dalby Stand;
- 12.2.2 Premier Section of the Main Stand;
- 12.2.3 Paddock Section of the Main Stand;
- 12.2.4 Betting Hall;
- 12.2.5 Toilet Block in the Paddock Enclosure behind the Second Stand;
- 12.2.6 Picnic Enclosure toilet block
- 12.2.7 Picnic Enclosure Café.
- 12.3 All the above toilets are inside a building EXCEPT for the one in the toilet block in the Paddock Enclosure behind the Second Stand (12.2.5)
- 12.4 A RADAR key is not required to access these toilets EXCEPT for:-
 - 12.4.1 Premier Section of the Main Stand key available from the Raceday Office next to the unsaddling enclosure.
 - 12.4.2 Toilet block in the Paddock Enclosure behind the Second stand key available from the Official at the Pass Gate adjacent to the toilet block.

13. <u>VIEWING</u>

13.1 General

The Stands and Enclosures are on a pronounced slope which is a considerable aid to viewing but can be a problem for racegoers with reduced mobility.

All Enclosures have access to terracing which forms part of both the Main Stand and Second

Stand, and there is a small amount of non-reservable seating in the Premier Enclosure.

There is step free access from the rear of both Stands in all Enclosures to the viewing lawns.

13.2 Dalby Stand

There is a step out of each of the Dalby Stand Boxes onto the viewing balconies in front of

each Box. Appropriate wooden ramps are available for Wheelchair users on request. Please make this request when booking the Box if at all possible although you can request assistance by telephoning the Administration Office on 01977 781307 in advance of the meeting or calling into the Race Day office (next to the unsaddling enclosure) on the day.

13.3 Premier Enclosure

There are two viewing platforms for Wheelchair users. These are:-

- (i) against the race track adjacent to the Winning Post;
- (ii) at first floor level of the Stand accessible from the doors leading from the first floor concourse to the viewing steppings (the doors are adjacent to the lift).

13.4 Paddock Enclosure

There are three viewing platforms for Wheelchair users. These are:-

- (i) two against the race track in line with the west end of the Main Stand;
- (ii) at first floor level of the Main Stand accessible from the doors leading out of the west end of the Furlong Bar.

13.5 Picnic Enclosure

Access is not available for Wheelchair users to get to the first floor of the Stand because there is no Lift.

However, vehicles for racegoers with specific accessibility requirements, are admitted to this Enclosure. A limited number of spaces are reserved against the race track for these vehicles. There is a viewing platform for Wheelchair users against the race track opposite the west end of the Second Stand.

14. CATERING AND BARS

14.1 Waitress Service is available in:-

- (i) All Private Facilities;
- (ii) The Premier Dining Room;
- (iii) The Park Suite.
- 14.2 Low Counters are provided in:-
 - (i) The Paddock Self Service Restaurant in the Paddock section of the Main Stand;
 - (ii) The Paddock Lounge Bar in the Paddock section of the Main Stand.
- 14.3 Assisted Service Signs are displayed in all other Bars stating that assisted service is available.Please ask the staff on duty for assistance.
- 14.4 Food Outlets A food selection is available in Bars accessible to all persons.
- 14.5 Fast Food vans are also available on busy days at the rear of the Second Stand in the Paddock Enclosure.

15. POOL BETTING AND BOOKMAKERS

15.1 Pool Betting

Pool Betting is available throughout the Stands and in the Betting Hall. It is operated by britbet.

The Pool Betting facility in the Betting Hall has a low counter.

Pool Betting Couriers operate in the Dalby Stand Boxes, Park Suite, and Premier Dining Room, and will assist anyone in the Premier Enclosure to place a bet.

15.2 Bookmakers

Bookmakers operate from designated areas in front of the two Main Stands. Their "pitches" in all Enclosures are readily accessible to all race-goers, regardless of any accessibility need.

15.3 Betting Shops

William Hill operate two Betting Shops, one in the Betting Hall in the Paddock Enclosure and the other in the Second Stand Lounge Bar. Both have step free access. As a Corporate Body they are required to carry out an Audit of their facilities on the Racecourse.

15.4 Odds

Pool Odds are displayed on televisions at all Pool Betting Outlets in all Enclosures and on the large screen. Bookmakers display their odds on their Pitches.

There are extensive betting displays in the Betting Hall

16. PUBLIC ADDRESS, COMMENTARY AND ANNOUNCEMENTS

16.1 Public Address:

A Public Address System is in operation throughout each race meeting from the time when

the Turnstiles open until approximately 30 minutes after the last race.

The Public Address System announces:-

- 1. That the Turnstiles are open;
- 2. Each forthcoming race;
- 3. When Jockeys are mounting up;
- 4. The result of each race including Pool Odds and Dividends;
- 5. Any Enquiries into the running of the race and their result.

It also gives out any necessary public announcements, in particular any required for public safety or security.

16.2 Commentary:

A full Commentary is provided on each race over the Public Address System from the moment the horses leave the Parade Ring until they pass the Winning Post.

16.3 CCTV

A CCTV service shows all races from start to finish on televisions sited throughout the Stands in all Bars, Restaurants and Private facilities and on at least one large screen on the far side of the Course. Two Screens are in use on busy days. The information set out in 16.1 above is also displayed on all CCTV Screens.

17. EMERGENCY PROCEDURES AND EVACUATION

17.1 There is an Emergency Procedure and Evacuation Plan to deal with all eventualities. There are designated Emergency Refuge points for persons with an accessibility need in each Enclosure marked with a sign. In the event of an Emergency Evacuation, designated Safety Officials will visit each of these points to assist any persons with an accessibility need.

17.2. In the event of any emergency:-

- 17.2.1 Announcements will be made over the PA System
- 17.2.2 Notices and instructions will be displayed on ALL TV Screens and on the large screen opposite the Stands.
- 17.2.3 If the Racecourse has to be evacuated staff will direct all racegoers to designated places of safety.

18. ASSISTANCE DOGS

Dogs are not normally permitted in any Enclosure because their presence is not compatible with horses. Horses can be "spooked" by dogs which they do not know. Dogs are however permitted in the Picnic Enclosure so long as they remain on a lead.

Assistance Dogs are permitted in all Enclosures but they must be kept close and on a lead at all times AND they must be kept well away from racehorses.

19. PERSONAL ASSISTANTS, COMPANIONS AND HELPERS

If an accessibility need requires a racegoer to be accompanied to, and at, the races, by a personal assistant, companion or helper, one complimentary admission will be provided for that person. To avoid delay at the entrance, the racegoer, or their personal assistant should contact the Racecourse on 01977 781307 as far in advance of the race meeting as possible

20. <u>HEARING IMPAIRMENTS</u>

The information provided in Race Cards and on the CCTV System, means that persons with hearing impairment can enjoy a day at the races in no less a satisfactory manner than any other customer. It would be extremely difficult for a sign language interpreter to relay the commentary (which can be frenetic) and it would be impossible for a racegoer to look at an interpreter and watch the race at the same time. However if a person with a hearing impairment feels that they need an interpreter they can apply in advance for free admission for the interpreter by contacting the Administration Office on 01977 781307.

There is no induction loop.

Some catering staff on selected days have BSL Skills and are equipped with pens and paper for easy communication.

21. SIGNAGE AND SITE INFORMATION

- 21.1 Facility Maps A Map of the Enclosures (a copy of which is annexed) showing:-
 - 1. Access Points;
 - 2. Accessible Toilets;
 - 3. Viewing Areas;
 - 4. Emergency rendezvous points;

is displayed in each Enclosure, and included in ALL Race Cards.

- 21.2 Signage All Access Points, and the route to them, and all Toilets and Viewing Points for racegoers with specific accessibility requirements are marked with suitable signs.
- 21.3 CCTV and Public Address See 16.1 and 16.3 above

22. FACILITIES FOR OWNERS AND TRAINERS WITH AN ACCESSIBILITY NEED

22.1 Access

Although there is a step free access through the Owners & Trainers Entrance, this is on the far side of the course from the Stands and access therefore necessitates crossing the course. There is also a fairly steep grass pathway up to the Stands. Therefore it is recommended that owners and trainers with reduced mobility do NOT follow the signs to the Owners and Trainers Car Park. They should instead follow the signs to the "Annual Badge Holders" Car Park but continue straight towards the Stands where there is a dedicated staffed parking area for "BLUE BADGE" holders adjacent to the Main Entrance to the Premier Enclosure, (which is on the ground floor of the Dalby Stand) and enter through that Entrance. It is helpful if owners or trainers wishing to enter via this route can telephone the Racecourse on 01977 781307 so that the staff in the parking area and the Dalby Stand Entrance can be informed.

22.2 Owners and Trainers Facility

The Owners and Trainers Facility is on the ground floor of the Park Suite. It was extended prior to the start of the 2019 season but the section which was added is on a higher level, two steps above the original facility. However there is a step free access at each "end" of the facility.

22.3 Access to the Parade Ring and Winners Enclosure

There are three access points to the Parade Ring which are step free. There is also a step free access to the Saddling Boxes, and to the Winners Enclosure. It should however be noted that the Parade Ring is on a slope and the walkways upto the Saddling Boxes are relatively steep.

22.4 Viewing

There is a reserved viewing area for the Owners and Trainers in the Main Stand but this is not accessible by Wheelchair users. However there are viewing areas for Wheelchair users at First Floor and Ground Floor level in the Premier Enclosure to which Owners and Trainers have access.

ANNEXES

1. <u>SUMMARY OF FACILITIES BY ENCLOSURES</u>

All Enclosures

- 1. Public Address System;
- 2. Commentary on all Races;
- 3. CCTV;
- 4. Accessible Unisex Toilet.

Premier Enclosure

- 1. Step free access;
- 2. Lifts to upper floor;
- 3. Viewing platforms for Wheelchair users:-
 - (i) against the race track
 - (ii) on the first floor;
- 4. Ramp available for entry/exit from Dalby Stand Boxes to viewing balconies.
- 5. Access to all Catering facilities;
- 6. Access to Bookmakers and Tote.

Paddock Enclosure

- 1. Step free access to the ground floor of both Main Stand, Second Stand and Betting Hall;
- Use of the Lift in the Premier section of the Main Stand to gain access to upper floor of that Stand;
- 3. Viewing platforms for Wheelchair users:-
 - (i) against the race track
 - (ii) on the first floor of the Main Stand;
- 4. Access to all Catering facilities in the Main Stand and ground floor of the Second Stand;

- 5. Access to Bookmakers and Pool Betting;
- 6. Access to Fast Food Catering at the rear of the Second Stand.

Picnic Enclosure

- 1. Step free access;
- 2. Access for Cars;
- 3. Café-Bar at ground floor level
- 4. Viewing platform for Wheelchair users against race track;
- 5. Access to Bookmakers and Pool Betting.

2. <u>STEWARDING</u>

All Entrances and control points between Enclosures are fully manned and Safety Stewards are placed at strategic points in the Enclosures. The Stewards and the flow of customers into and around the Enclosures are monitored by a Safety Team and by CCTV.

3. DETAILS OF REMEDIAL MEASURES UNDERTAKEN IN 2005

The following works were identified as being required prior to the start of the 2005 season and have been implemented accordingly:-

- 3.1 Entrances
 - 3.1.1. Sign at each entrance suitable for racegoers with specific accessibility requirements;
 - 3.1.2. Plan at EVERY ENTRANCE (per Race Card) with the ADDITION of a sign showing entrances suitable for those with reduced mobility;
 - 3.1.3. Parking sign (on sandwich board) for Blue Badge holders for spaces in the "turning circle" in front of the Grandstand and Paddock Entrance.

3.2 Toilets

- 3.2.1. Unisex accessible toilet installed in Toilet Block at the rear of the Second Stand:-
- 3.2.2. Premier and Grandstand and Paddock already had them.

3.3 Website

This document can be viewed on our website <u>www.pontefract-races.co.uk</u> where the reader can increase the font size.

3.4 Viewing

3.4.1	At ground level – stand for Wheelchair users created in each Enclosure;

- 3.4.2 In Main Stand platform for Wheelchair users created in each of:-
 - 3.4.2.1. Premier using disused commentator box;
 - 3.4.2.2. Grandstand and Paddock covering top three steps out of far end double doors from Furlong Bar.

3.5 Emergency Rendezvous Point

Refuge points identified and signed in:-

- 3.5.1. Dalby Stand first and second floor;
- 3.5.2. Main Stand first floor Premier and Grandstand and Paddock;
- 3.5.3. Second Stand first floor.

3.6 Access to Viewing Areas

- 3.6.1. Dalby ramp for use on request to access balcony;
- 3.6.2. Main Stand Grandstand and Paddock notice to use Premier Lift on request.
- 3.7 Signs
 - 3.7.1. Entrances suitable for use by those with reduced mobility identified;

- 3.7.2. Accessible parking for Premier and Grandstand and Paddock;
- 3.7.3. Accessible Toilets;
- 3.7.4. Accessible emergency refuge points;
- 3.7.5. Use of Lift in Premier for Grandstand and Paddock;
- 3.7.6. Assisted service in Bars.

3.8 Race Card Notices

- 3.8.1. Any person with requiring assistance in the event of an emergency is asked to notify the Raceday Office on arrival;
- 3.8.2. Any person needing a Lift to access the first floor of the Grandstand and Paddock Stand should request assistance from the Raceday Office.

3.9 Catering Facilities

- 3.9.1. Ground floor facilities provided in the Paddock section of the Second Stand.
- 3.9.2. Assisted service on request in lieu of lower counters.
- 3.10 Pool Betting Facilities

Provided by Britbet.

4. <u>REVIEWS</u>

- 1. March 2006 No Amendment Necessary
- 2. March 2007 No Amendment Necessary
- 3. March 2008 No Amendment Necessary
- 4. March 2009 No Amendment Necessary
- 5. March 2010 Amendments:-
 - 5.1 References to "Club Enclosure" changed to "Premier Enclosure"

5.2 Para 4.3.2 amended and Para 4.15 added in respect of Access

and Facilities for Owners with an accessibility need.

- 5.3 Para 4.13.3 added in respect of racegoers with hearing impairments.
- 5.4 Revised Tote Audit replaced original Audit.
- 5.5 Catering Facility Audit added.

6 October 2014 –

- 6.1 Full Review. Previous Statement related to the Disability Discrimination Act 1995.Amended into a full Access Statement.
- 6.2 Access for Owners and Trainers reviewed following construction of a new Entrance on the farside.
- 6.3 Statement re Tote facilities amended following sale of the Tote to Betfred.
- June 2019 Full View following the reorganisation of Enclosures which included removing the Second Enclosure and dividing the Second Stand and the area formally in the Second Enclosure between the Paddock and Picnic Enclosures.
- 8 January 2020 Re-write

5. <u>AUDITS</u>

Audit documents.

	Audit Date	Subject	Carried out by
5.1.	7 th May 2003	Overall	Clark, Nicholls & Marcel Ltd.
5.2	28 th April 2005	Overall	Richard Hammill and Mr L Sisman a
			Registered disabled person
5.3	May 2010	Tote	Tote – Deleted following sale.
5.4	September 2010	Catering	CGC